

VIKING LINE

VIKING *Grace*

ENTERTAINMENT RIDER

Updated 2022-5-21

Welcome on board M/S Viking Grace! Our goal is to offer high quality entertainment and give every passenger an unique cruise experience. This rider contains important information that the artists need; other possible directives are given by the Cruise Manager on board the ship. We presume that all artists and band members read and are aware of this information.

THE CREW CAR MUST ALWAYS BE VISIBLE IN ALL CREW AREAS!
(It is not enough to produce it when asked to)
EVERY ARTIST MAY BORROW A CARD HOLDER FROM THE INFORMATION DESK ON DECK 9. REMEMBER TO RETURN THEM TO THE INFORMATION DESK OR BACKSTAGE IN CLUB VOGUE BEFORE YOU LEAVE THE SHIP!

ENTERTAINMENT CREW:

Cruise Manager:

Responsible for all entertainment on board and the artists' closest contact person.

The Cruise Manager will meet you on board the ship and can be reached at the following telephone numbers: Phone on board: 1062/1042, Cell phone: +358 40 672 1412. E-mail: kryssningschef.grace@vikingline.com

AV-technicians:

Responsible for all sound and light equipment. You will also meet the AV-technicians directly upon arrival on the ship, and they will help you with any technicalities, soundcheck etc. The AV-technicians are assisted by the ship's DJ. Stageplot and channel list may be sent to avtekniker.grace@vikingline.com.

Phone on board: 1125/1123/1122

Entertainers:

Are the ship's hosts on the stage and handle other entertainment on board. Phone on board: 1025/1027, Kids' Entertainer: 1045.

BOARDING AND LOAD-IN:

Viking Grace normally arrives in Turku every evening at 7.50 PM and leaves the same evening at 8.55 PM (Finnish times). Arrival in Stockholm is normally at 7.30 AM and departure the same morning at 8.45 (Finnish times).

DUE TO THE SHORT STOPS IN THE HARBORS, ALL ARTISTS MUST BE WAITING AT THE GATE AND BE READY FOR IMMEDIATE BOARDING WHEN THE SHIP ARRIVES!

A visitor card, available from the terminal's information desk (Turku) or the terminal's guard (Stockholm), is needed for boarding. Band buses or vehicles are not allowed on the ship, and must be parked at a location at the harbor pointed out by the terminal's personnel. The terminal's personnel will provide you with trolleys to bring your equipment on board with, and show you the way to the gate. Code to the lock for trolleys is **333**. Due to our short harbor time, unfortunately we cannot offer any carrying assistance.

On board, the AV-technicians will be awaiting you in Club Vogue in the aft on deck 10. Please notice that load-in and soundcheck will commence immediately upon your arrival if nothing else has been agreed upon in advance! Family members and guests are asked to wait in the Retro bar on deck 10 until the cleaning of the cabins is done.

At the information desk on deck 9, you will find an envelope addressed to you. In it you will find cabin keys, crew cards, playing schedule for the first cruise and this rider.

FOOD AND ACCOMMODATION:

Cabins:

On board you will stay in passenger cabins assigned to artists. We ask you to take this into account considering level of noise and general order. For security reasons, it is important that everyone stays in the cabin to which they are assigned. On the day of arrival, you will get access to the cabin as soon as the cleaning is finished (at the latest upon departure).

Smoking is prohibited in all cabins and in case of vandalism a fine of at least 120 euros will be issued. Smoking (also electronic devices) is allowed only in the mess' smoke room and in for passengers appointed areas. Please notice that the data-cable must not be removed (this will cause disturbances in the whole ship's TV-system)! On the day of departure, cleaning of the cabins will begin at 6.30 AM (Stockholm) or 5.30 PM (Turku). Cabins that are in use for more than one week are also cleaned every Saturday from 2.30 PM onwards.

WE KINDLY ASK YOU TO ASSIST WITH THE CLEANING BY BRINGING DIRTY DISHES BACK TO THE MESS AND PICK UP YOUR BELONGINGS!

Door codes:

The crew card is used to get access to crew areas. The pin code of the card is the card holder's date of birth (example: 2105 if the person is born on the 21st of May). If the card doesn't work, please contact the purser's office at the information desk.

Meals and drinks:

The crew's mess hall (dining area) is situated amidships on deck 6, behind code locked doors. **Please notice, your crewcard has to be visible in the mess. You'll find a red card holder in Vogue backstage, please return it when you go home.** The mess is open around the clock and always provides drinks and snacks. Warm meals are served three times a day. All of this is free to you as artists. Everyone who eats in the mess hall is expected to clean up after themselves and put away their dirty dishes.

Meals in the mess (Finnish times):

Breakfast (6.00-09.30 AM)

Lunch (11.00 AM-1.00 PM) Dinner (4.00 PM-6.30 PM)

Evening snack (9.30 PM-0.00 AM, fri-sat: -01.00 AM) – in a designated cart inside the pantry

In the mess pantry there is a list for special diets. If you are not able to eat the ordinary food, you are required to fill in your name, your diet and for which time you are onboard. Please notice that the vegetarian food on the counter is made only for those who have their name on the list!

Gym and Sauna:

The crew's gym and sauna are located on deck 2. There is also a recreation room that can be used for watching movies. You get to the crew areas on deck 2 from the forward staircase on deck 5. The code locked door is located to the right of the elevators and from there you take the stairs down to deck 2.

Please be advised that the crew always have first priority in the sauna and the gym! Guests of the artists are not allowed in these areas.

Spa:

We have no crew discount at the ship's spa, but you are allowed to make an appointment and pay the regular fee. The ship's spa is located on deck 11.

Laundry:

The crew's laundry room is located behind code locked doors on deck 6. Instructions on the usage of the washing machines are posted on the door. Please get familiar with them before you use the laundry room!

Passenger Areas:

You are allowed to move freely in all common areas. Since our passengers see you as ship's crew, we see that you behave with the utmost professionalism even when you are not on stage. Regular prices apply in all of the restaurants on the ship.

Leaving the ship:

Artists, who like to go ashore during the stay in the harbor, may do so by the normal gates with the rest of the crew. **Please remember that our stops in the harbors are short and remember to bring your crew card along and keep it visible!**

Medical care:

There are paramedics on board that will help you **in case of emergencies**. All artists should bring their own medicines to the ship. Prescriptions for possible medicines need to be available, if asked. **Any signs of stomach flu must be reported immediately!**

PLEASE KEEP IN MIND THAT THE USE OF ALCOHOL IS STRICTLY FORBIDDEN IN ALL CREW AREAS AND THAT INTOXICATED ARTISTS ARE NOT ALLOWED ACCESS (ALSO APPLIES TO THE BACKSTAGE AND THE MESS). REMEMBER TO CLEAN UP AFTER USE AND THAT UNAUTHORIZED PERSONS UNDER NO CIRCUMSTANCES ARE ALLOWED BACKSTAGE, IN THE MESS OR IN OTHER CREW AREAS!

TAX FREE DISCOUNT:

All artists, regardless of the duration of the stay, are allowed a discount (slabi) on Tax Free products. Please notice that the discount does not work until the second day after 12 AM. Remember to right away show you crew card at the counter and avoid doing your purchases at rush hour. The passengers ALWAYS have priority in the Tax Free shop! The discount is personal; it is not allowed to borrow someone's card or sell the products bought with the discount to someone else!

The monthly discount allowance is (it is not allowed to purchase on several ships during the same month):

1,0 liters strong spirits (< 22 %) or

2,0 liters softer spirits (15-21 %, champagne, sparkling, liquor) 4,00 liters wine (<15,5 %, 5 x 75 cl)

2 boxes of beer (15,84 liters)

4 boxes of cigarettes or corresponding amount of other tobacco products (you are allowed to bring only 1 box ashore!) Other products (clothes, groceries or cosmetics) at an after-discount value of 400 euros.

Please notice that the tastings in the Tax Free shop are meant for our customers and not for crew or artists!

ARTISTS' FAMILIES AND GUESTS:

Arriving guests can book their stay directly through Viking Line, phone 0600-41577 (Finland) or 08-452 400 (Sweden). Free tickets are available upon request from the booking agency.

If the guest is staying for more than one cruise, every single cruise must be booked separately. One ticket per person and cruise is required. Guests always share cabins with the artists. Guests wishing a separate cabin book and pay for it themselves.

Family members of the artists (living under the same roof) are allowed to eat in the mess using in advance purchased meal coupon that are bought at the ship's information desk (one for each cruise and person) for 14,5€. Information desk borrows you a red card holder with "Visitor Card Artist Gäst" which has to be visible in the mess.

The artist or a crew member must always be present when guests are visiting the mess, and due to the limited space we wish that every band member only bring one guest at the time. The mess is primarily meant for the crew so please avoid the busiest hours 11:00-12:00 & 16:00-17:00.

PERFORMANCES:

The majority of our passengers are Finnish. We encourage all artists to also say something in Swedish or English between the sets. Finnish bands are also more than welcome to play a couple of international songs during the performance. We would also like to remind you that we value good looking and suitable stage clothing.

Playing schedule:

The schedules you get are to be followed. They are valid for one cruise, always from Turku in the evening to arrival in Turku the next evening, and can be found on the wall in the crew's mess. The artist is responsible for picking up the next schedule every day. The Cruise Manager will inform you if changes occur during the cruise.

Please notice that on board we always use Finnish times! Remember to check if you cell phone automatically switch to local time!

Backdrops:

Due to fire regulations, own backdrops, banners, roll-ups, posters or fabrics are not allowed on or around the stage. Digital material for use on the LED screen in Club Vogue can be provided to the AV-technicians.

Sound levels:

We follow the guidelines given by the Finnish Ministry of Social Affairs and Health. **We ask you to respect the directions given by the AV-technicians, the Cruise Manager and the bar personnel.**

Insurance and theft:

Viking Line do not provide any insurance covering damage on or theft of instruments. This is handled with the artist's own insurances and the artists are themselves responsible for their instruments and belongings. It is not recommended to leave anything that can be easily stolen behind on stage. The doors to the restaurants are usually open even if the bar is closed. Equipment that doesn't fit in Club Vogue's storage area must be brought to the terminal or stored in the cabins. Nothing is to be left in passenger areas.

Safety regulations:

The artists are expected to come prepared with functional electrical cabling. No taped ground wires or non-satisfactory cables and contacts are allowed. Due to the ship's safety regulations, all instruments, amplifiers and monitors must be secured with ropes. These are provided by the AV-technicians.

Extraordinary situations:

In case of threatening situations, the artists are requested to put their own, the crew's, and the passengers' safety first. If you in any way feel threatened or uncomfortable during the performance, you have every the right to terminate the performance. We, as responsible for the event, reserve the right to terminate the performance if we feel that the safety of the premises or up/around the stage is compromised. In such case the lights will come on and all sound will shut off. It is strictly forbidden to bring members of the audience up on stage.

In case of an emergency, we ask you to follow the crew's directions to the passengers and if possible assist them.

Backstage:

The artist backstage area is located behind the stage in Club Vogue on deck 10. Only the use of water bottles is allowed on stage, bottles and towels for the performance can be found backstage. At other times, the artists are required to use the mess. In order to reduce our plastic waste, we ask you to refill your water bottle backstage or in the mess. **Please be advised that the backstage is a crew area in which unauthorized persons are not allowed and that alcohol thereby also is forbidden.**

Troubadour:

The AV-technicians will help you get started when you arrive on the ship. After that you are responsible for keeping a sound level that suits the passengers.

DJ:

Besides the sets in the playing schedule, the ship's DJ is expected to assist the AV-technicians at load-in and soundcheck in Turku, and maintain the game consoles in the Kids' Playrooms.

We expect the DJ to be able to read the audience and adapt the choice of music to the time and location, we also value that the DJ talks to the audience during the sets. In the evening after the last set, remember to switch off the stage lightning and set the master volume to a suitable level for the next morning's background music!

Seamore artists:

Remember to always turn on the background music when going on a break. Below the mixing console, there is a switch with different settings – one for background music and one for the artist. Keep the volume on a suitable level for dining music – check with the headwaiter if needed! The area should be tidy also between sets and the windowsill is not for storage.

SELLING OF THE ARTISTS' OWN PRODUCTS ONBOARD:

According to Viking Line's policy, own products (CD's, books, t-shirts etc.) may be sold ONLY through the ships sales system. This is done in the following way:

- The Artist decides the selling price. Viking Line's share of the selling price is 20%
- The maximum amount of products with different prices is 10.
- The Artists sends a list of the products and their prices to Butikschef.Grace@vikingline.com at the latest one week prior to embarkation
- All selling is to be done through Viking Line's Point of sales system, selling happens in Taxfree, Vogue, Rockmore or Retro.
- The Artist brings the products to the Tax Free shop and picks them up after the selling ends (at the latest 9.30 PM Finnish time prior to arrival in Turku)
- A report of sales is printed in the Tax Free shop before the artist leaves the ship
- Billing of the sold products is done according to the report of sales
- The Artist receives an invoice from the ship with which the billing takes place
- The Artist is responsible for possible lost products

The billing address is as follows:

Viking Line Abp
Taxfreechef
Viking Grace /Tax Free
Norragatan 4
22100 MARIEHAMN

- Since the ship is in international traffic, all products must be billed without VAT!

CHANGING OF BANDS AND LOAD-OUT:

Upon the arrival of a new band, at least one person from the other group should be present due to the often needed moving around of equipment on stage.

On the day of departure, all luggage must be packed and ready before the cleaning begins. The luggage can be stored in the cabin until the ship reaches the harbor. The band leaving the ship must be ready to begin load-out in Club Vogue at 7.15 PM. The bands leave the ship from deck 7, mid staircase. Once the backstage is cleared for the arriving band, it is best to wait on deck 10 until the staircase is cleared from passengers. Please remember that the passengers always have priority at debarkation!

WELCOME ON BOARD!

Together we accomplish a unique and unforgettable cruise for all our passengers! Do not hesitate to contact us if anything seems unclear or if you have any questions!

Best regards,
Annina Lindström / Mikko Heimonen
Cruise Manager M/S Viking Grace