



A safe, enjoyable trip for everyone

At Viking Line, we have a vision zero when it comes to different kinds of crime, harassment and public order problems on board. We work continuously to achieve this vision – together!

Our vision is focused on people's safety, security and well-being. We want you to enjoy your stay on board.

Viking Line's win at the Security Awards 2017 inspires us in our continued security work and shows us that we are on the right track.

Everyone wants to enjoy their trip

When you travel, you want to feel good, enjoy all the fun on board and sleep well. You don't want to be threatened, harassed or disturbed. When we all treat each other as we ourselves want to be treated, together we make the trip really enjoyable!

Rules to increase well-being

To ensure that everyone enjoys their stay on board, we have rules on alcohol and zero tolerance of drugs or any type of crime on board. We also have a group of experts who work especially with issues involving harassment on Viking Line's vessels.

Security guards and camera surveillance

Security guards continuously patrol the entire vessel, including public areas and corridors, on fire and safety rounds. We also have security cameras with video recording on the vessel for your safety. The guards can intervene directly if anything out of the ordinary occurs.

Collaboration on board

Preventive safety work has a central role for everyone who works on board. The staff are experienced, alert and can see and react early to aberrant behaviour. They also get continuous training and work in close collaboration with the security guards.



Where do I go for help?

Don't hesitate to ask the staff if you need help. Staff at the information desk can call for the security team, arrange for someone to walk with you to your cabin or activate your cabin keycard if it has been demagnetized. You can also contact the security guards directly for help.

Emergency situations

In an emergency situation, activate the alarm from your cabin or contact the information desk. We have trained staff on board and good emergency care. The information desk on board is staffed around the clock.

What can you do to help a fellow passenger?

If you see a fellow passenger who seems to be in a vulnerable situation, who is being harassed, treated badly or who has had too much to drink, please contact the staff or the security guards. By being alert, you can help create a pleasant trip for everyone.



To keep in mind...

It's important that all passengers can get some rest and sleep well in their cabin. Therefore, we have quiet time in the cabin areas after ten o'clock at night. In our experience, the atmosphere on board will be more pleasant and it will be calmer in the cabin corridors if people socialize in the vessel's restaurants and public areas.



Smoking is not allowed indoors, except in our smoking rooms. You can also smoke outside on the deck, but please do not throw cigarette ends onto the deck or into the sea.



To ensure that your trip is safe, we work in close collaboration with the shipping and port authorities.



You must always be able to provide proof of your identity with a valid ID. It's important to read through Viking Line's travel terms and your booking confirmation when you book for information about ID checks and other things that are good to know before your trip.



Please also note our age limits. You will find more detailed information about our age limits under the heading "Good to know" and in our travel terms on our online booking pages.