

1.2.2016

Dear Customer,

In order to facilitate the loading and shipping of Your units within our allotted harbor times, it is essential for all cargo units to arrive at port on time. We would therefore like to send You a reminder of the arrival times as written in the Conditions of Carriage.

Conditions of Carriage, section 3:

Delivery over the goods

The goods which are carried with an accompanying towing vehicle, must be ready for loading onto the vessel at least one hour before the scheduled time of departure; in the event of a later arrival the booking is considered forfeit and the carrier has no obligation to take the goods on board. The goods are considered to have been delivered to the carrier when the towing vehicle has been checked in.

Goods which are carried without an accompanying towing vehicle, must be delivered to the carrier in the terminal area, on the same terms, at least one hour before the scheduled time of departure.

Starting Monday February 1st, we will strive to more decisively implement the one-hour-rule on all of our departures, as previously mentioned in the Conditions of Carriage:

- Units arriving at port less than one hour prior to a scheduled departure will be placed on the waiting list and loaded onboard subsequently if conditions allow
- Cargo units may still be booked on the waiting list in advance. However, the units will be numbered at check-in according to order of arrival

The Conditions of Carriage can be found [here](#):

With Best Regards,

Viking Line Cargo